

WARRANTY TERMS AND CONDITIONS

Condair's systems are produced with a focus on high quality, safety and easy air humidity control.

All components with water contact are made and inspected in line with our HACCP system, and our pump stations and components undergo thorough quality control and functional testing in our test centre before being carefully packed and shipped to the customer. Condair A/S, Parallevej 2, DK-8680 Ry, Denmark is certified under ISO 22000.

This certification covers the production and sale of humidifiers, and installation and service in Denmark and other countries, where carried out by Condair A/S.

EXTRAORDINARY WARRANTY ON:

The high pressure pump (PAHT):

The warranty on the high pressure pump (PAHT) can be extended to 24,000 hours (max. six years) by entering into a service contract with Condair A/S and regularly replacing wearing parts.

EXTENDED WARRANTY ON:

Spare parts, additions and extensions:

- 1) A two-year extended warranty is given on spare parts and extensions to systems installed by a trained Condair service technician, where a service agreement with Condair A/S exists.
- 2) A one-year extended warranty on spare parts and extensions is given where the customer does their own service and can perform and document the required maintenance and replacement of wearing parts in line with Condair's operating instructions.

This warranty covers all components except consumables and wearing parts.

STANDARD WARRANTY ON:

Condair ML System and HP humidifiers:

Condair A/S provides a two-year warranty covering material and manufacturing defects on systems supplied and installed by Condair A/S and its partners.

The operating warranty on the high pressure pump (PAHT) is 8,000 hours (max. two years).

Get a lifetime warranty on the pump with a full function agreement.

Wearing parts are covered by a one-year warranty against material and manufacturing defects.

The warranty is effective from the invoice date, and conditional upon the system being serviced and wearing parts replaced in line with Condair's operating instructions.

The warranty does not cover certain wearing parts, gaskets and direct consumables.

Get a lifetime warranty on the pump with a full function agreement

The above is a summary of our warranty terms and conditions. The full warranty terms and conditions will be sent separately.